

MVE

Tech Tips



A monthly publication for the MVE Biological Products Distributors

CRYOSHIPPER RENTAL PROGRAM

A year ago MVE announced the creation of a Cryoshipper rental program. Although the program was received with enthusiasm a few of our distributors may have forgotten about the program. This rental program is only available through our distributors. The part number 11050038 include one (1) Cryoshipper with the plastic-shipping container. This will not have a blood rack or vial rack included unless specifically requested. One or the other can be included at no additional charge. Also, this is not an IATA certified unit.

This program is set up so upon order of this unit the customer will be invoiced the cost of a refurbished unit (\$1100). They will be charged \$50/day or \$250/week. When the customer has completed their shipping requirements, they will call customer service for a return authorization number. The unit is to be decontaminated and returned to the New Prague facility where upon receipt of the Cryoshipper the proper credit, less rental fee will be applied. The unit will be inspected after each use, tested and make ready for the next use. Other types of vapor shippers may be available upon request. For more details contact Cryo-Bio Customer service @ 888-683-2796.

AI/CRYOBIO REPAIR PROGRAM

ALUMINUM REPAIR PROGRAM

LEVEL 1.	INSPECTION	\$35.00
	(Inspection fee deducted from price if new tank ordered)	
	DECONTAMINATION	Shipment will be refused unless decontamination is stated on RMA
LEVEL 2.	REVAC ONLY	\$150.00
	Inspection	
	Mass spec leak test	
	Re-evacuation	
	Liquid test	
	1 year vacuum warranty	
	3-week turnaround from date received	
LEVEL 3.	COMPLETE REPAIR	\$225.00
	Inspection	
	Mass spec leak test	
	Re-evacuation	
	Liquid test	
	Paint & relabel	
	New cork/cover and base assembly	
	1 year warranty on vacuum	
LEVEL 4.	NON MVE TANKS	\$200.00
	Inspection	
	Mass spec leak test	
	Re-evacuation	
	No warranty	

MVE WILL NOT REPAIR NON-MVE VAPOR SHIPPERS

AI/CRYOBIO REPAIR PROGRAM (Continued)

STAINLESS XLC REPAIR PROGRAM

INSPECTION FEE/SCRAP FEE		\$75.00	
DECONTAMINATION		receiving shipment will be refused unless decontamination is stated on RMA.	
LEVEL 1.	REVAC	\$350.00	
	Mass spec leak test		
	Re-evacuation		
	Ln2 test		
	1 year warranty on vacuum		
LEVEL 2.	COMPLETE REPAIR/COSMETIC	\$500.00 non cabinet	\$625.00 cabinet
	Mass spec leak test		
	Re-evacuation		
	Ln2 test		
	Buffing and cleaning, paint		
	Refurbish cover		
	1 year warranty		
LEVEL 3.	REPAIRS INVOLVING CUT APART		
	XLC-511 AND SMALLER	\$800.00	
	XLC-800 AND LARGER	\$1500.00	
	REPAIRS INVOLVING ELECTRONICS (MDC only- Lakeshore will have MDC upgrade)		
	Costs + parts	\$150.00	
	1 year warranty on vacuum, parts and accessories		
LEVEL 4.	NON-MVE FREEZERS	(follow pricing guide shown above + parts)	
	No warrantee		

NEW ACCESSORY



MVE now has available in our accessory package a SUC box with handles for easier removal from freezer. The part number for this is 11367721 and lists at \$15.75 each. It has the same dimensions as the standard SUC box but has a built on handle that is raised 1 inch above the box frame.

