

MVE

Tech Tips



A monthly publication for the MVE Biological Products Distributors

WARRANTY A.I. AND CRYOBIOLOGICAL PRODUCTS

ALUMINUM UNITS (SC, XC, AND LAB UNITS)

MODELS MANUFACTURED AFTER 1/1/96

(Prior to this date dewars held a 3-year warranty)

*5 YEAR VACUUM WARRANTY

*1 YEAR FULL WARRANTY ON TANK PARTS AND ACCESSORIES

VAPOR SHIPPERS

*3 YEAR VACUUM WARRANTY

*1 YEAR FULL WARRANTY ON TANK PARTS AND ACCESSORIES

STAINLESS STEEL UNITS

TECH DEWARs AND XLC UNITS

(Units manufactured after 9/1/1999)

*5 YEAR VACUUM WARRANTY

*1 YEAR FULL WARRANTY ON TANK PARTS,
ELECTRONICS AND ACCESSORIES

(Units manufactured prior to 8/31/99)

*3 YEAR VACUUM WARRANTY

*1 YEAR FULL WARRANTY ON
PARTS AND ACCESSORIES

REFURBISHED TANKS

*1 YEAR VACUUM WARRANTY

AI & CRYOBIO REPAIR PROGRAM (PRICES EFFECTIVE 6/1/2000)

ALUMINUM REPAIR PROGRAM

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| LEVEL 1. | <u>INSPECTION</u> | \$35.00 |
| | (Inspection fee deducted from price if new tank ordered) | |
| | <u>DECONTAMINATION</u> | \$75.00 unless noted by customer |
| LEVEL 2. | <u>REVAC ONLY</u> | \$150.00 |
| | • INSPECTION | |
| | • MASS SPEC LEAK TEST | |
| | • RE-EVACUATION | |
| | • LIQUID TEST | |
| | • 1 YEAR WARRANTY | |
| | • 3 WEEK TURNAROUND FROM DATE RECEIVED | |

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| LEVEL 3. | <u>COMPLETE REPAIR</u> | \$225.00 |
| | • INSPECTION | |
| | • MASS SPEC LEAK TEST | |
| | • RE-EVACUATION | |
| | • LIQUID TEST | |
| | • PAINT | |
| | • NEW CORK/COVER AND BASE ASSEMBLY | |
| | • 1 YEAR WARRANTY ON VACUUM AND PARTS | |
| | • 4 WEEK TURNAROUND FROM DATE RECEIVED | |

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| LEVEL 4. | <u>NON-MVE TANKS</u> | \$200.00 |
| | • INSPECTION | |
| | • MASS SPEC LEAK TEST | |
| | • RE-EVACUATION OF THE ANNULAR SPACE | |
| | • NO WARRANTY | |
| | MVE WILL NOT REPAIR NON-MVE VAPOR SHIPPERS | |

STAINLESS XLC REPAIR PROGRAM

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| INSPECTION FEE/SCRAP FEE | \$75.00 |
| DECONTAMINATION FEE (unless noted by customer) | \$200.00 |

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| LEVEL 1. | <u>REVAC ONLY</u> | \$350.00 |
| | • MASS SPEC LEAK TEST | |
| | • RE-EVACUATION | |
| | • LN2 TEST | |
| | • 1 YEAR WARRANTY ON VACUUM | |
| LEVEL 2. | <u>COMPLETE REPAIR/COSMETIC</u> | \$500.00 non cabinet \$625.00 cabinet |
| | • MASS SPEC LEAK TEST | |
| | • RE-EVACUATION | |
| | • LN2 TEST | |
| | • BUFFING AND CLEANING, PAINT | |
| | • REFURBISH COVER | |
| | • 1 YEAR WARRANTY | |
| LEVEL 3. | <u>REPAIRS INVOLVING CUT PART</u> | |
| | • XLC-511 AND SMALLER | \$800.00 |
| | • XLC-800 AND LARGER | \$1500.00 |
| | REPAIRS INVOLVING ELECTRONICS (MDC AND LAKESHORE ONLY) | |
| | • COSTS PLUS PARTS | \$150.00 |
| | • 1 YEAR WARRANTY ON MVE UNITS VACUUM, PARTS AND ACCESSORIES. | |
| LEVEL 4. | <u>NON- MVE FREEZERS</u> (follow pricing schedule shown above + parts) | |
| | • NO WARRANTY | |

